

# Terms and Conditions

HAVE A QUESTION?

1-800-251-1402

All prices in Swanson Christian Products catalogs are in U.S. dollars, and are suggested retail pricing  
All prices, discounts, and product availability are subject to change without notice. Colors may vary slightly from those shown.

## Discounts:

Call Swanson's Customer Care Team at 1-800-251-1402 for discount information.

## Quantity Discount Tables (not available on CLOSEOUT product):

- Hospitality and Freeman Silk Ties:
  - 60% - 50 to 99 assorted ties
  - 65% - 100 or more assorted ties
- Caps/Hats:
  - 60% - 25 to 49 assorted hats
  - 65% - 50 or more assorted hats
- Canvas/PVC and Faux Leather Bible Covers
  - 60% - 100 to 199 assorted Bible Covers
  - 65% - 200 or more assorted Bible Covers

## Minimum Orders:

- First-time order is \$100 wholesale minimum. Additional orders subject to a \$50 wholesale minimum.
- On orders under \$50.00 net, there is a \$15.00 minimum order fee.

## Dealer Terms:

- The Dealer must provide a completed and signed Credit Application before any terms agreement can be considered.
- Upon receiving completed credit reference responses, terms may be granted based on information contained within those responses, but is not guaranteed.
- Orders may be paid by Check, Master Card, Visa, or Wire Transfer until such time as terms have been established.
- Initial terms will be established as Net 30
- The granting of payment terms is subsequent to the Dealer's ability to pay their account within the agreed upon terms. Accounts that are past due will be charged a 1.5% per month service charge, and may be placed on credit hold without notice.
- All orders on terms are subject to Credit Department approval.

## Custom Orders:

- Many of our items, plus thousands of others, can be made with custom imprints, such as for your store or local church. Give us a call.
- Artwork or straight line copy must be submitted by mail, fax, or e-mail after which a quote will be given.
- Phone orders for custom products cannot be accepted; however, a tentative estimate may be given.
- There is a possible 10% overrun/under-run that will be charged accordingly.
- All custom orders must be prepaid.

## Transportation:

- We normally ship within 48 hours the least expensive way utilizing UPS, FedEx, Parcel Post, Freight at your request.
- The transportation company relieves Swanson of responsibility when goods are picked up at out dock. In case of loss or damage, customer must file a claim with the carrier immediately, then contact Swanson.

## Priority Ship Orders:

- Priority Ship orders must be called in before 10:30 CST, in order to be processed the same day.
- A \$10.00 Priority Rush Free will be assessed.

## Returns:

- Merchandise may be returned to Swanson **within 30 days, only with a Return Material Authorization (RMA)** from our office.
- A 15% restocking fee will be assessed to all overstock and non-damaged returns, and should be returned to the following address:  
Swanson Christian Products  
Attn: Customer Returns RMA# \_\_\_\_\_  
1200 Park Avenue  
Murfreesboro, TN 37129
- All returned merchandise must be in original pack quantities and resealable, with no added stickers.

## International Orders:

- Invoices are stated in U.S. dollars and remittance should be in U.S. currency or equivalent value at time of paying.
- International customers are required to advise the shipping method to be used.
- If a freight forwarder is being used, the customer must provide all information required to process the shipment in this manner.
- International orders must meet a minimum of \$500.00 net.
- International orders are to be prepaid.



Products have been tested according to US Import and Customs laws; however, some products may not comply with individual state requirements.

\* WARNING FOR  
CALIFORNIA  
RESIDENTS ONLY  
**WARNING:**  
Cancer and  
Reproductive Harm  
www.P65Warnings.ca.gov

1200 Park Avenue  
Murfreesboro, TN 37129  
Phone: 615.896.4114  
Orders: 800.251.1402  
Fax Orders: 866.431.1313